THOMANN ESD-SUPPORT



Freischalt-Codes: Hilfe für Kunden bei der Lizenzierung- und Installation Seite 2 - 5



Activation codes: Help for customers in licensing and installation Page 6 - 9



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East West

Lizenzierung- und Installationanleitung

Nach dem Kauf von Download-Software bei Thomann erhalten Sie von uns per Email einen Freischalt-Code und einen Link zu der Internet-Seite, auf der Sie diesen Code einlösen können. In der Regel ist dies die Homepage des Software-Herstellers und Sie benötigen dort ein eigenes Kundenkonto, damit Ihre Lizenz Ihnen persönlich zugewiesen werden kann.

Auch der Download der Software läuft direkt über den Hersteller.

Step 01

iLok

Die Software und die Libraries von EastWest werden durch ein Kopierschutzprogramm namens "iLok" geschützt.

Bitte erstellen Sie sich dort ein kostenloses Kundenkonto unter:

https://www.ilok.com/#!registration

il])K	Buy	ILok License Manager	iLok	Zero Downtime	Support
Sign in Create Free Account					/iew Cart
Free Account Setup					
NEW USERS ONLY - Please do not set up an account if you alread	dy have one	The liter ID you choose	will be u	over oversomet identifier	
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First Name*					
Last Name:*					
Company:		Optional			
Email Address:*		Accounts require confin	nation fro	em a valid email addrei	5
Re-enter Email:*		Match the email addres	is for conj	linnation	

Gleich in dem ersten Eingabefeld werden Sie dort aufgefordert, sich eine "User ID" auszusuchen. Dies kann ein frei ausgedachter Name oder auch einfach Ihre Email-Adresse sein. Wichtig ist nur, dass diese ID nicht schon an einen anderen Kunden vergeben wurde. Nachdem Sie sich bei iLok registriert haben, können Sie anschließend den kostenlosen iLok License Manager für Ihr Bertriebssystem (Windows oder Mac OS X) herunter laden.

https://ilok.com/#!home



Installieren Sie bitte anschließend den License Manager und melden Sie sich in diesem Programm mit Ihrer zuvor ausgesuchten "User ID" und Ihrem Passwort an.



Step 02

Kundenkonto

Besuchen Sie bitte anschließend diese Seite, um den von Thomann erhaltenen Freischalt-Code für Ihr EastWest-Produkt einzugeben:

www.eastwestsounds.com/register

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	GETTING STARTED	FREQUENTLY ASKED QUESTIONS	SOFTWARE & PRODUCT UPDATES	EASTWEST MANUALS	SUPPORT VIDEOS	1
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	FIRST NAME:					
	LAST NAME:					
	PASSWORD					
	RE-ENTER PASSWORD					
	PASSWORD HINT:					
	License Informatio	n				
	LOK ACCOUNT:					

Falls Sie noch kein Kundenkonto bei EastWest haben, erstellen Sie sich bitte eines, indem Sie "I am a new customer" auswählen.

Bei dieser Registrierung werden Sie auch nach

Ihrer iLok User ID gefragt. Hier ist es sehr wichtig, dass Sie diese zu 100% korrekt eingeben, damit neue Lizenzen genau Ihrem iLok-Kundenkonto zugeordnet werden können.

Ihren Freischalt-Code können Sie anschließend in das Feld "License Code" eingeben:

EASTWEST LIC	ENSE REGISTRATION	
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E-MAIL ADDRESS:	shridlar landar dilkarapat in	
	<u>Change account</u>	
License Information		
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	VERY IMPORTANT: EastWest uses ii.lok tachnology t While we do not require an optional ii.lok USB key, w account: if you have used an I.lok before, please entr we will create an account for you which will be displu- soundsonline.com after purchase. PLEASE NOTE : Yo account, so if you have an existing ii.lok account, plea	o manage software licenses. e do require that you have an iLok r your account ID here, otherwise, ayed in your "Wy Account" page at u cannot change this iLok use enter it now.
LICENSE CODE:		
	Supply the license for your product here.	
	REGISTER	

Nach erfolgreicher Registrierung werden Sie zu der Download-Seite für das "EastWest Installation Center" weiter geleitet. Hier für Sie auch die direkten Links:

http://software.soundsonline.com/Products/IC/ IC latest Win.zip

http://software.soundsonline.com/Products/IC/ IC_latest_Mac.zip



Nachdem Sie dieses heruntergeladen und installiert haben, müssen Sie sich beim Start des Programms mit Ihrer Email und dem Passwort anmelden, welches Sie für die Registrierung bei EastWest gewählt haben.





Die Installation Ihrer Software und die Aktivierung Ihrer iLok-Lizenz können Sie nun komplett über den Installer durchführen.



Sollte es bei der Aktivierung Ihrer iLok-Lizenz ein Problem geben, können Sie diese auch sehr einfach über den iLok License Manager aktivieren.

Step 03

iLok License Manager

Öffnen Sie den iLok License Manager und suchen Sie unter "All Licenses" nach dem Eintrag für Ihre erworbene Software.

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Als Ziel wählen Sie Ihren Computer aus oder, falls vorhanden, den optionalen iLok USB-Stick (pace iLok USB)





Ihre Lizenz wird nun auf das gewünschte Ziel übertragen und Ihre Software ist somit freigeschaltet.



Beachten Sie bitte, dass einige der Libraries mehrere Hundert Gigabyte groß sind und so das Herunterladen und Installieren entsprechend lange dauern kann.

Alternativ können Sie diese Installationsdateien auch auf einer Festplatte durch uns beziehen.

Der Hersteller empfiehlt dies für die Pakete "Hollywood Orchestra Opus Edition (Gold und Diamond)", "Pianos Platinum" und "Symphonic Orchestra Platinum".

EastWest CC Plus HD Windows

https://www.thomann.de/de/eastwest_ccc_ pro_windows.htm

EastWest CC Plus HD Mac

https://www.thomann.de/de/eastwest_ccc_ pro_mac.htm

Weitere hilfreiche Links:



Den Support des Hersteller erreichen Sie über diesem Link:

www.soundsonline.com/Support

Sollten Sie Probleme mit der Gültigkeit eines von uns erhaltenen Freischalt-Code haben, wenden Sie sich bitte an unseren Kundenservice unter:

> **Telefonisch:** +49 (0)9546-9223-68

Per Email: kundenservice@thomann.de

East West

Licensing and installation instructions

After you buy downloadable software from Thomann, we'll send you an e-mail containing an activation code and a link to the web page where you can redeem this code. Usually, this is the software manufacturer's homepage, and you'll have to set up your own customer account there, so that a licence can be assigned to you personally.

You'll download your software directly from the manufacturer, too.

Step 01

iLok

EastWest software and libraries are protected by a copy protection programme called "iLok".

Please create a free iLok customer account here:

https://www.ilok.com/#!registration



In the first input field, you'll be asked to enter a user ID. This can be a freely invented name or simply your e-mail address. The only important thing is that the ID must not be already taken by another user. Once you have registered with iLok, you can download the free iLok License Manager for your operating system (Windows or Mac OS X).

https://ilok.com/#!home



Please then install the License Manager and log on in this programme using the user ID and password you have chosen previously.



Step 02

Customer Account

Please then navigate to this page to enter the activation code for the EastWest product you have received from Thomann:

www.eastwestsounds.com/register

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	LAST NAME:					
	PASSWORD:					
	RE-ENTER PASSWORD:					
	PASSWORD HINT:					
	License Information					
	LOK ACCOUNT:					

If you do not yet have an EastWest customer account, please generate one by clicking on "I am a new customer".

During registration, you'll also be asked for your

iLok user ID. It is vital that you enter this 100 per cent correctly, so that new licences can be assigned to your iLok customer account.

You can then enter your activation code in the "License Code" field.

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	Change account	
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ILOK ACCOUNT:	Tapata	
	VERY IMPORTANT: EastWest uses iLok technology to manage softwar While we do not require an optional iLok USB key, we do require that y account. If you have used an iLok before, please enter your account ID	e licenses. ou have an iLok here, otherwise,
	we will create an account for you which will be displayed in your "My A soundsonline.com after purchase. PLEASE NOTE : You cannot change th account, so if you have an existing iLok account, please enter it now.	ccount" page at his iLok
LICENSE CODE:		
	Supply the license for your product here.	
	REGISTER	

On successful registration, you will be forwarded to the "EastWest Installation Center" download page. Alternatively, you can navigate there using these direct links

http://software.soundsonline.com/Products/IC/ IC latest Win.zip

http://software.soundsonline.com/Products/IC/ IC_latest_Mac.zip



Once you have downloaded and installed this, you'll have to log on with your e-mail address and the password you have chosen during startup.





You can now complete the activation of your iLok licence using the installer.



Should any problems occur while you are activating your iLok licence, you can also easily activate it using the iLok License Manager.

Step 03

iLok Licence Manager

Open the iLok License Manager and look for the entry for the software you have purchased in "All Licenses"

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You can now activate the licence by clicking the right mouse button or, alternatively, by double-clicking.

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181.0	Transfer License	Ctrl+Shift+T	Gm Product
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Select your computer as a destination or, if you have it, the optional iLok USB flash drive (pace iLok USB).





Your licence will now be transferred to the desired destination and your software is thereby activated



Please note that some libraries comprise several hundred gigabyte, so downloading them may take some time

Alternatively, you can also obtain the installation files on a hard drive from us.

The manufacturer recommends this for the following packages: "Hollywood Orchestra Opus Edition (Gold and Diamond)", "Pianos Platinum" and "Symphonic Orchestra Platinum".

EastWest CC Plus HD Windows

https://www.thomann.de/de/eastwest_ccc_ pro_windows.htm

EastWest CC Plus HD Mac

https://www.thomann.de/de/eastwest_ccc_ pro_mac.htm

Further helpful links:



You can contact the manufacturer's support through this link:

www.soundsonline.com/Support

Should you encounter any problems with the validity of an activation code purchased from us, please contact our customer service:

> **By telephone:** +49 (0)9546-9223-476

> > By e-mail: sc.cc@thomann.de