THOMANN ESD-SUPPORT



Freischalt-Codes: Hilfe für Kunden bei der Lizenzierung- und Installation Seite 2 - 4



Activation codes: Help for customers in licensing and installation Page 5 - 7



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iZotope

iZotope

Lizensierung- und Installationanleitung

Nach dem Kauf von Download-Software bei Thomann erhalten Sie von uns per Email einen Freischalt-Code und einen Link zu der Internet-Seite, auf der Sie diesen Code einlösen können.

In der Regel ist dies die Homepage des Software-Herstellers und Sie benötigen dort ein eigenes Kundenkonto, damit Ihre Lizenz Ihnen persönlich zugewiesen werden kann.

Der Download der Software läuft direkt über den Hersteller.

Step 01

Kundenkonto



Klicken Sie dazu einfach auf izotope.com rechts oben auf das Kopfsymbol oder verwenden Sie diesen Link:

https://www.izotope.com/en/account/login

Geben Sie anschließend Ihre Email-Adresse ein. Falls Sie diese Email-Adresse bislang noch nicht verwendet haben, können Sie durch die Eingabe eines eigenen Passwortes ein neues Kundenkonto erstellen.





In Ihrem neuen Kundenkonto finden Sie von nun an eine Übersicht aller Ihrer lizensierten Produkte.







Step 02

Installation

Laden Sie nun hier das Installationsprogramm "Product Portal" herunter und installieren Sie es anschließend:

https://www.izotope.com/en/products/ downloads.html



Beim ersten Start geben Sie bitte die Zugangsdaten aus Ihrem Izotope-Kundenkonto ein.

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	Welcome to iZotope Product Portal		
	M EMAIL		
	PASSWORD		
	Forgot Password		
	SIGN IN		
	Don't have an account? Create Account		
	Need help? Contact Support		

Step 03

Product Portal

Mit dem Product Portal können Sie die jeweiligen Installationsprogramme für Ihre Software aufrufen, Aktivierungen Ihrer Software-Lizenzen vornehmen und auch neu erhaltene Freischalt-Codes, z.B. von Thomann, eingeben.

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INSTALLED	INSTALLED	INSTALL	INSTALLED	INSTALLED	INSTALLED	

Klicken Sie dazu bitte oben rechts auf dieses Plus-Symbol mit dem Barcode im Hintergrund:



Anschließend können Sie den Code aus unserer Email eingeben:

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	C Add Serial SUPPORT		
	If you purchased our software from one of our retail partners or are authorizing a free product, please enter your serial number below.		
	ADD SERIAL NUMBER		
	SN-XXXXXX-XXXX-XXXX-XXXX		
	SUBMIT		
	If you bought a product from iZotope directly go to My Products.		

ACHTUNG: in einigen Software-Paketen von iZotope sind auch Produkte von "Exponential Audio" enthalten, deren Software-Aktivierungs-Codes sich hier NICHT eingeben lassen. Diese bestehen nur aus Zahlen und es handelt sich um Aktivierungs-Codes für das Lizenz-Manager-Programm der Kopierschutz-Software iLok.

Mehr Information dazu finden Sie hier direkt beim Hersteller:

Exponential Audio Product Activation

https://support.izotope.com/hc/en-us/ articles/360025730073

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Hier ein Beispiel. Der obere Eintrag ist eine Software von Exponential Audio, der untere eine Software direkt von Izotope.

Purchase His view, install, and activate all t	Story otspe product licenses attached to your account.	
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Wenn Sie im Product Portal rechts oben auf das Zahnradsymbol klicken, können Sie noch verschiedene Einstellungen vornehmen, u.a. können Sie auch Ihre iLok-ID dort einpflegen.

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	SIGN OUT			

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Weitere hilfreiche Links:

Mehr Details zum Thema iLok finden Sie übrigens in unserer gleichnamigen Hilfs-PDF.

Den Hersteller-Support erreichen Sie hier:

https://support.izotope.com/

Sollten Sie Probleme mit der Gültigkeit eines von uns erhaltenen Freischalt-Code haben, wenden Sie sich bitte an unseren Kundenservice unter:

> Telefonisch: +49 (0)9546-9223-68

Per Email: **kundenservice@thomann.de**

iZotope



iZotope

Licensing and installation instructions

After you buy downloadable software from Thomann, we'll send you an e-mail containing an activation code and a link to the web page where you can redeem this code.

Usually, this is the software manufacturer's homepage, and you'll have to set up your own customer account there, so that a licence can be assigned to you personally.

Step 01

Customer Account



To access it, just click on the head icon top right at izotope.com, or use this link:

https://www.izotope.com/en/account/login

Please then enter your e-mail address. If you haven't used this e-mail address previously, you can set up a new customer account by entering a password of your choice





In your new customer account, you'll now find an overview of all products licensed to you.

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Step 02

Installation

Please now download the "Product Portal" installation programme from here and then install it:

https://www.izotope.com/en/products/ downloads.html



On the first launch, please enter the access data from your iZotope

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	Co. 12010PE			
	Welcome to iZotope Product Portal			
	M EMAIL			
	PASSWORD			
	Forgot Password			
	SIGN IN			
	Don't have an account? Create Account			
	Need help? Contact Support			

Step 03

Product Portal

The Product Portal allows you to access the installation programmes for your software, activate your software licences and enter any activation codes you have received, e.g. from Thomann.

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Breaktweaker	DDLY Dynamic Delay	Iris 2	Nectar 3 Elements	Neutrino	Neutron 3 Elements	
Version 1.02 Authorized to Computer and ILok	Version 1.01 Authorized to Computer and ALok	Authorized to Computer and Lak	Version 3.00 Authorized to Computer and ILok	Version 1.00 Authorized to Computer	Version 3.1.1 Authorized to Computer and Lok	
INSTALLED	INSTALLED	INSTALL	INSTALLED	INSTALLED	INSTALLED	

To do so, please click on this "+" symbol with the bar code background top right:





Zotope Product Portal			- • ×
(IZOTOPE			■ ◎ ?
	Add Serial	SUPPORT	
	If you purchased our software from one of our retail authorizing a free product, please enter your serial	partners or are number below.	
	ADD SERIAL NUMBER		
	SN-XXXXXXXX-XXXX-XXXX-XXXX-XX	OXX	
	SUDMIT		
	If you bought a product from iZotope directly go	a to My Products.	

ATTENTION: some iZotope software packages also contain "Exponential Audio" products. Their activation codes cannot be entered here. They consist of numbers only, and they are activation codes for the iLok copy protection software licence manager programme.

You'll find more related information directly on the manufacturer's website:

Exponential Audio Product Activation

https://support.izotope.com/hc/en-us/ articles/360025730073

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Here's an example: The upper entry is a piece of Exponential Audio software, the lower one a piece of software directly from iZotope.

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PRODUCT R4 by Exponential Audio	1004.8988	
September 2, 2020		Product Dawnloads
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PERDUCT	SCD44, NUMBER	AUTOORIZATION METHOD
Trash 2	SN-TRASH2-S86F	Product.Partial Kok Offline

If you click on the cog wheel at top right in the Product Portal, you can change various settings, among them adding your iLok ID.

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	ABOUT PRODUCT PORTAL		E	
ts.	FAQ		?	
	SUPPORT		00 4	
	SIGN OUT			

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Further helpful links:

By the way, you'll find more details on iLok in our eponymous PDF guide:

You can reach the manufacturer's support here:

https://support.izotope.com/

Should you encounter any problems with the validity of an activation code purchased from us, please contact our

> By telephone: +49 (0)9546-9223-68

By e-mail: sc.cc@thomann.de