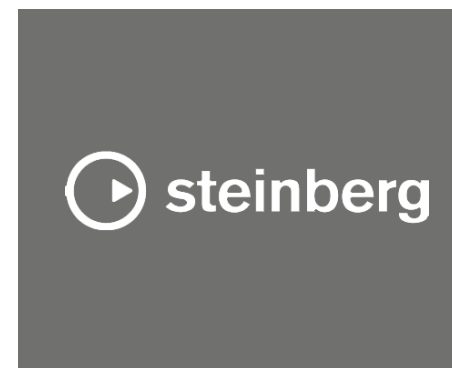




THOMANN ESD-SUPPORT



Freischalt-Codes: Hilfe für Kunden bei der Lizenzierung- und Installation

Seite 1 - 4



Activation codes: Help for customers in licensing and installation

Page 5 - 8

Thomann GmbH
Hans-Thomann-Straße 1
96138 Burgebrach

Telephone: +49 9546 9223 30
Fax: +49 9546 9223 28
E-Mail: studio@thomann.de

Steinberg

Lizensierung- und Installationanleitung

Nach dem Kauf von Software bei Thomann erhalten Sie je nach erworbenem Produkt entweder eine E-Mail mit einem Freischaltcode, oder einem Produktkarton mit einem auf einem Kärtchen beiliegenden Freischaltcode.

Den Freischaltcode können Sie in beiden Fällen auf der Website des Herstellers einlösen.

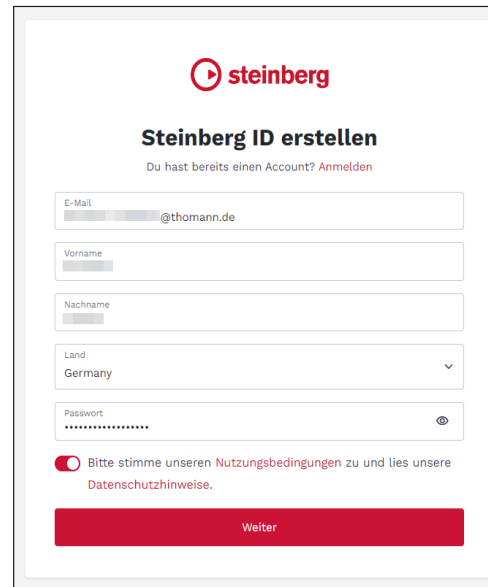
Auch der Download der Software läuft direkt über den Hersteller.

Step 01

Kundenkonto aktivieren


Sofern sie noch kein Kundenkonto beim Hersteller haben, erstellen Sie bitte eine "Steinberg ID" über diesen Link:

<https://signin.steinberg.net/>



The screenshot shows the 'Steinberg ID erstellen' (Create Steinberg ID) form. At the top is the Steinberg logo. Below it, the title 'Steinberg ID erstellen' is followed by the text 'Du hast bereits einen Account? Anmelden'. The form contains several input fields: 'E-Mail' (with a pre-filled '@thomann.de'), 'Vorname', 'Nachname', 'Land' (a dropdown menu currently showing 'Germany'), and 'Passwort' (with a strength indicator). Below the fields is a checkbox with the text 'Bitte stimme unseren Nutzungsbedingungen zu und lies unsere Datenschutzhinweise.' and a red 'Weiter' button at the bottom.

Sie bekommen daraufhin an die von Ihnen angegebene Email-Adresse einen Zahlencode zugesandt, welchen Sie bitte im folgenden Schritt eingeben:



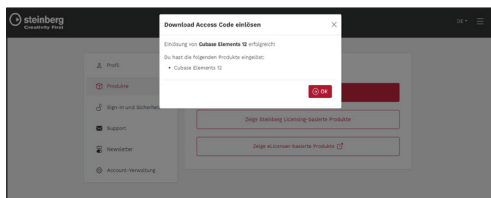
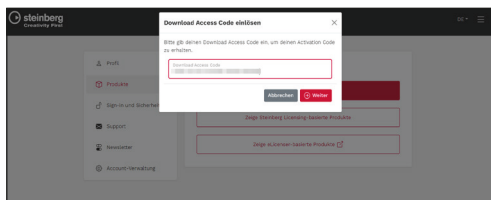
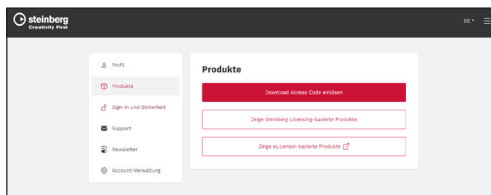
The screenshot shows the verification step. At the top is the Steinberg logo. Below it, the text reads 'Aus Sicherheitsgründen verifiziere Deine Steinberg ID'. Underneath, it says 'Um Deine E-Mail-Adresse zu verifizieren, gib den Verification Code ein, den wir Dir an deine E-Mail Adresse geschickt haben.' There is a text input field labeled 'Verification Code' and a red 'Weiter' button below it.

Nun haben Sie ihr eigenes Kundenkonto bei Steinberg erstellt und können dort verschiedene Menüpunkte aufrufen.

Step 02

Freischalt-Code

Der zweite Eintrag von oben hat den Titel "Produkte". Hier können Sie den von uns erhaltenen Freischalt-Code unter "Download Access Code einlösen" eintragen.



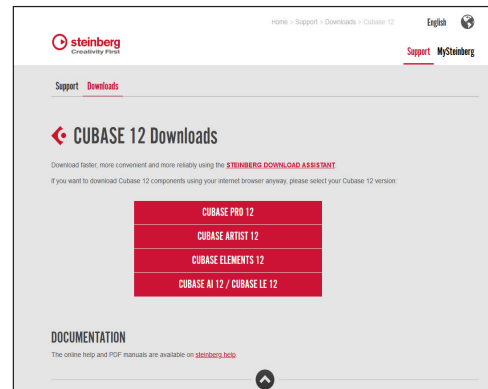
Step 03

Software downloaden

Das Installationsprogramm für Ihre neue Software können Sie hier unter "Download Software" herunterladen:

<https://o.steinberg.net/en/support/downloads.html>

Wählen Sie in dem Drop-Down-Menü Ihre gekaufte Software aus. In diesem Beispiel wählen wir Cubase Version 12.



Bei Cubase gibt es verschiedene Versionen zur Auswahl. Wenn Sie beispielweise ein Audio-Interface des Herstellers Steinberg gekauft haben, erhalten Sie Cubase AI" kostenlos dazu.

Haben Sie sich für eine der größeren Kaufversionen Elements, Artist oder Pro entschieden, klicken Sie auf die entsprechend beschriftete Schaltfläche.

Achtung: seit 2022 verwendet Steinberg ein neues Kopierschutzsystem für neu erscheinende Software.

Falls Sie eine ältere Version eines Programms von Steinberg installieren möchten, halten wir für Sie auch eine Anleitung zu den dann erforderlichen weiteren Schritten bereit.

Wenden Sie sich in diesem Fall gerne per

E-Mail (studio@thomann.de) oder

Telefon (**09546-9223-30**) an uns.



Step 03

Steinberg Activation Manager

Für die ab 2022 erschienenen Software-Versionen laden Sie bitte zuerst den "Steinberg Activation Manager" herunter und installieren diesen auch zuerst.

Im Falle von Cubase auch bitte direkt den "Steinberg Library Manager".

CUBASE ELEMENTS 12 Downloads
 released on 2. March 2022
 General information: [Read Me \(PDF\)](#)

Download faster, more convenient and more reliably using the **STEINBERG DOWNLOAD ASSISTANT**

Requirements for installations without Steinberg Download Assistant
 Before installing any of the Cubase 12 components below the following utilities must be installed resp. updated:

Steinberg Activation Manager	Application	486/463 MB	macOS	Windows
Steinberg Library Manager	Application	486/463 MB	macOS	Windows

If they are missing or not up-to-date the installation without the Steinberg Download Assistant will fail.

Installation of content resp. Content Sets

- Download the desired content resp. Content Set.
- Cubase content generally consists of vstsound files. Content containing multiple vstsound files is being provided as an ISO disk image. ISO disk images can be easily mounted as virtual volumes by double-click.
- Double-click on one of the downloaded vstsound files.
- The Steinberg Library Manager will be started automatically and offers the installation of all vstsound files in the same folder.
- When downloading several content sets, it is good practice to move all vstsound files to the same folder first. In this way all vstsound files can be installed by a single double-click.

[Read more on content installation...](#)

CUBASE ELEMENTS 12 Downloads	11-12 Intel-based & Apple silicon
	Windows 10 64-Bit Version 21H2 and newer Windows 11 64-Bit Version 21H2 and newer

required

Cubase Elements 12	Application	486/463 MB	macOS	Windows
--------------------	-------------	------------	-------	---------

Auch wenn Sie sich dazu entscheiden, keines

der virtuellen Instrumente von Cubase zu installieren, ist es trotzdem erforderlich, dass dieses Programm auf Ihrem Rechner installiert ist.

CUBASE ELEMENTS 12 Downloads
 released on 2. March 2022
 General information: [Read Me \(PDF\)](#)

Download faster, more convenient and more reliably using the **STEINBERG DOWNLOAD ASSISTANT**

Requirements for installations without Steinberg Download Assistant
 Before installing any of the Cubase 12 components below the following utilities must be installed resp. updated:

Steinberg Activation Manager	Application	486/463 MB	macOS	Windows
Steinberg Library Manager	Application	486/463 MB	macOS	Windows

If they are missing or not up-to-date the installation without the Steinberg Download Assistant will fail.

Steinberg Activation Manager Installation

Willkommen
 Dieses Programm installiert Steinberg Activation Manager auf Ihrem Computer.

steinberg
 Creativity First

Zurück Weiter Abbrechen

Anschließend laden Sie Ihre Cubase-Version und optional auch die dazu gehörigen Software-In-

strumente herunter und installieren Sie diese ebenfalls.

CUBASE ELEMENTS 12 Downloads
 released on 2. March 2022
 General information: [Read Me \(PDF\)](#)

11-12
Intel-based & Apple silicon

Windows 10 64-Bit Version 21H2 and newer
Windows 11 64-Bit Version 21H2 and newer

required

Cubase Elements 12	Application	486/463 MB	macOS	Windows
--------------------	-------------	------------	-------	---------

recommended

HALion Sonic SE 3.5.10 Version History (PDF)	Instrument	83/743 MB	macOS	Windows
HALion Sonic SE 3	Content	1.5 GB	macOS/Windows	
Groove Agent SE 6.1 Version History (PDF)	Instrument	263/175 MB	macOS	Windows
Groove Agent SE 6	Content	6.2 GB	macOS/Windows	

Achtung: Sollten Sie zuvor nicht wie oben beschrieben die Steinberg-Kopierschutz-Software installiert haben, bricht die Installation von Cubase mit einer Fehlermeldung ab.

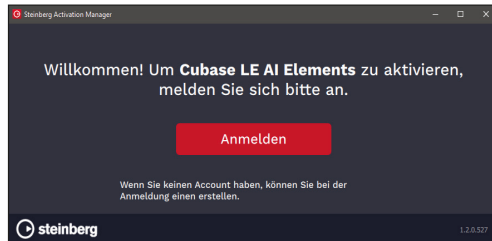
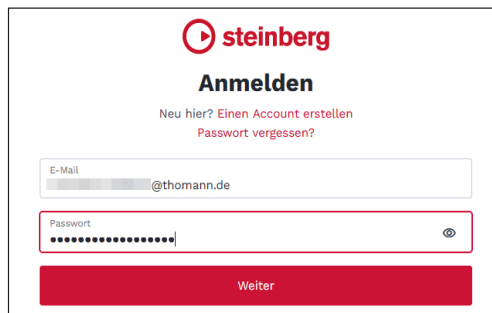
Alternativ können Sie für den Download und die Installation übrigens auch den "Steinberg Download Assistant" verwenden:

https://o.steinberg.net/de/support/content_und_zubehoer/steinberg_download_assistant.html

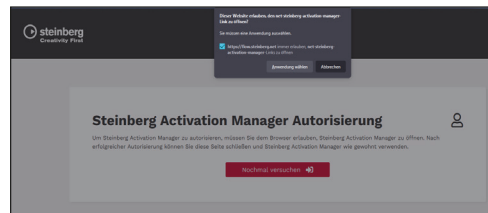
Step 04

Aktivierung

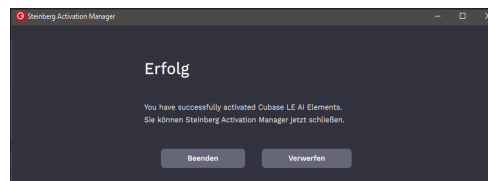
Nachdem Sie Ihr Steinberg-Programm installiert haben, werden Sie beim allerersten Start dazu aufgefordert, sich noch einmal in Ihrem Kundenkonto auf der Steinbergseite anzumelden. Beim Klick auf "Anmelden" werden Sie automatisch dort hin geleitet.

Gegebenenfalls erscheint eine Sicherheitmeldung Ihres Browsers. Bitte stimmen Sie per Mausclick zu, dass die Lizenzierungs-Software auf Ihrem Computer geöffnet werden darf.



Anschließend wurde die installierte Version Ihres neuen Steinberg-Programms auf Ihrem Computer freigeschaltet.



Diese Prozedur ist nur bei allerersten Start der Software notwendig. Das Programm fährt danach automatisch hoch und Sie müssen auch nicht gezwungenermaßen mit dem Internet verbunden sein.

Weitere hilfreiche Links:

Übrigens können Sie Cubase auf drei Computern gleichzeitig aktivieren und auch gegebenenfalls wieder deaktivieren.

Vergleich der Cubase-Versionen:

<https://www.steinberg.net/de/cubase/compare-editions/>

Handbücher:

<https://steinberg.help/cubase-manuals/>

Kundenservice des Herstellers:

<https://helpcenter.steinberg.de/hc/de/articles/206530864>

Sollten Sie Probleme mit der Gültigkeit eines von uns erhaltenen Freischalt-Code haben, wenden Sie sich bitte an unseren Kundenservice unter:

Telefon:

+49 (0)9546-9223-66

Per Email:

kundenservice@thomann.de

Steinberg

Licensing and installation instructions

After purchasing software from Thomann, you'll receive either an e-mail with your activation code, or the software in a box which includes a small card with the activation code, depending on the software you bought.

In both cases you can redeem the activation code on the manufacturer's website.

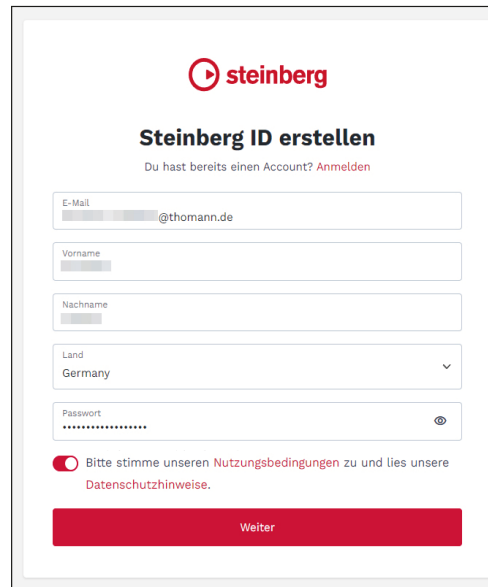
You'll download your software directly from the manufacturer, too.

Step 01

Activate customer account


If you do not yet have a customer account with the manufacturer, please create a "Steinberg ID" using this link:

<https://signin.steinberg.net/>



The screenshot shows the 'Steinberg ID erstellen' (Create Steinberg ID) form. At the top is the Steinberg logo. Below it, the title 'Steinberg ID erstellen' is followed by the question 'Du hast bereits einen Account? Anmelden' (Do you already have an account? Log in). The form contains several input fields: 'E-Mail' (with a pre-filled '@thomann.de'), 'Vorname' (First name), 'Nachname' (Last name), 'Land' (Country, set to Germany), and 'Passwort' (Password). At the bottom, there is a checkbox for 'Bitte stimme unseren Nutzungsbedingungen zu und lies unsere Datenschutzhinweise.' (I agree to the terms of use and read our privacy policy.) and a red 'Weiter' (Next) button.

You will then be sent a numerical code to the e-mail address you have indicated. Please use this code in the following step:



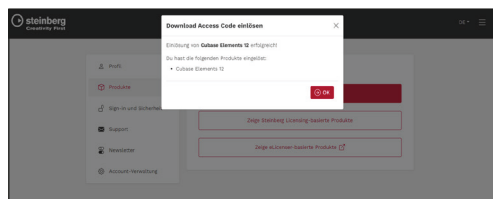
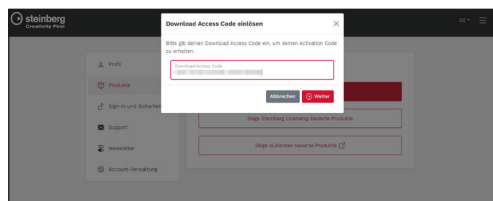
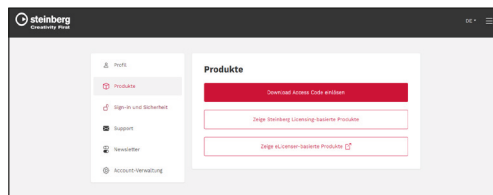
The screenshot shows the verification page. At the top is the Steinberg logo. Below it, the heading 'Aus Sicherheitsgründen verifiziere Deine Steinberg ID' (For security reasons, verify your Steinberg ID) is followed by the instruction 'Um Deine E-Mail-Adresse zu verifizieren, gib den Verification Code ein, den wir Dir an deine E-Mail Adresse geschickt haben.' (To verify your e-mail address, enter the verification code we sent you to your e-mail address.). There is a 'Verification Code' input field and a red 'Weiter' (Next) button.

You have now created your own Steinberg customer account and can access various menus.

Step 02

Activation code

The second entry from the top is “Products” Here you can enter the activation code we have sent you in “Redeem Download Access Code”.



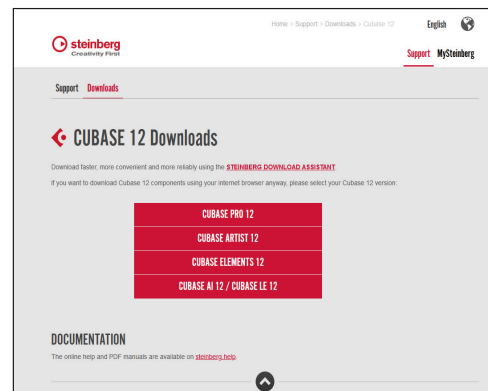
Step 03

Downloading the software

You can download the installation programme for your new software at “Download Software” here:

<https://o.steinberg.net/en/support/downloads.html>

Select the software you have purchased in the drop-down menu. In this example, Cubase Version 12 has been selected.



With Cubase, various versions are available. For example, if you have purchased a Steinberg audio interface, you'll receive Cubase AI” free with your purchase.

If you have gone for one of the larger retail versions, i.e. Elements, Artist or Pro, click on the appropriate button.

Please note: since 2022, Steinberg has been using a new copy protection programme for newly released software.

Should you wish to install an older version of a Steinberg programme, we can provide you with instructions on the necessary steps.

Should you require this, please contact us by

e-mail (studio@thomann.de) or

phone (09546-9223-30)

Step 03

Steinberg Activation Manager

For software versions released from 2022 on, please first download and install the “Steinberg Activation Manager”.

In case of Cubase, please add the “Steinberg Library manager” immediately.

CUBASE ELEMENTS 12 Downloads

Download faster, more convenient and more reliably using the [STEINBERG DOWNLOAD ASSISTANT](#)

Requirements for installations without Steinberg Download Assistant

Before installing any of the Cubase 12 components below the following utilities must be installed resp. updated:

Steinberg Activation Manager	Application	486/463 MB	macOS	Windows
Steinberg Library Manager	Application	486/463 MB	macOS	Windows

If they are missing or not up-to-date the installation without the Steinberg Download Assistant will fail.

Installation of content resp. Content Sets

- Download the desired content resp. Content Set.
- Cubase content generally consists of vstsource files. Content containing multiple vstsource files is being provided as an ISO-disk image. ISO-disk images can be easily mounted as virtual volumes by double-click.
- Double-click on one of the downloaded vstsource files.
- The Steinberg Library Manager will be started automatically and offers the installation of all vstsource files in the same folder.
- When downloading several content titles, it is good practice to move all vstsource files to the same folder first. In this way all vstsource files can be installed by a single double-click.

[Read more on content installation...](#)

CUBASE ELEMENTS 12 Downloads		11 - 12 Intel-based & Apple silicon	
released on 2. March 2022 General information: Read file (PDF)			
Windows 10 64-Bit Version 21H2 and newer Windows 11 64-Bit Version 21H2 and newer			
required			
Cubase Elements 12	Application	486/463 MB	macOS Windows
recommended			
HALion Sonic SE 3 & 10	Instrument	634/743 MB	macOS Windows
HALion Sonic SE 3	Content	1.5 GB	macOS/Windows
Groove Agent SE 6.1	Instrument	263/175 MB	macOS Windows
Groove Agent SE 6	Content	6.2 GB	macOS/Windows

Even if you decide not to install any Cubase virtual instruments, you'll still need to install this

programme on your computer.

CUBASE ELEMENTS 12 Downloads

Download faster, more convenient and more reliably using the [STEINBERG DOWNLOAD ASSISTANT](#)

Requirements for installations without Steinberg Download Assistant

Before installing any of the Cubase 12 components below the following utilities must be installed resp. updated:

Steinberg Activation Manager	Application	486/463 MB	macOS	Windows
Steinberg Library Manager	Application	486/463 MB	macOS	Windows

If they are missing or not up-to-date the installation without the Steinberg Download Assistant will fail.

Steinberg Activation Manager Installation

Willkommen

Dieses Programm installiert Steinberg Activation Manager auf Ihrem Computer.

steinberg

Creativity First

Zurück Weiter Abbrechen

Then, download your Cubase version and (if desired) the associated software instruments and install them.

CUBASE ELEMENTS 12 Downloads

released on 2. March 2022
General information: [Read file \(PDF\)](#)

11 - 12
Intel-based & Apple silicon

Windows 10 64-Bit Version 21H2 and newer
Windows 11 64-Bit Version 21H2 and newer

CUBASE ELEMENTS 12 Downloads		11 - 12 Intel-based & Apple silicon	
released on 2. March 2022 General information: Read file (PDF)			
Windows 10 64-Bit Version 21H2 and newer Windows 11 64-Bit Version 21H2 and newer			
required			
Cubase Elements 12	Application	486/463 MB	macOS Windows
recommended			
HALion Sonic SE 3 & 10	Instrument	634/743 MB	macOS Windows
HALion Sonic SE 3	Content	1.5 GB	macOS/Windows
Groove Agent SE 6.1	Instrument	263/175 MB	macOS Windows
Groove Agent SE 6	Content	6.2 GB	macOS/Windows

Please note: Should you not have installed the Steinberg copy protection software first, the installation will terminate with an error message.

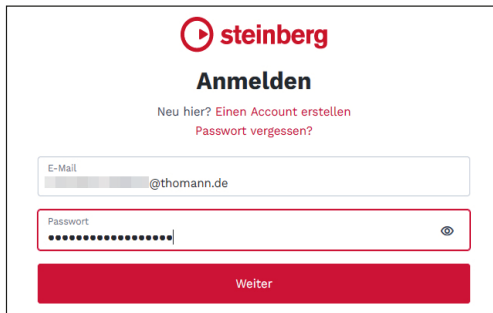
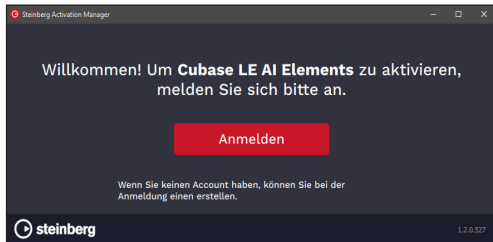
Alternatively, by the way, you can also use the “Steinberg Download Assistant” for downloading and installing software:

https://o.steinberg.net/de/support/content_und_zubehoer/steinberg_download_assistant.html

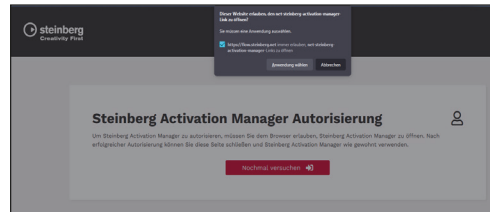
Step 04

Activation

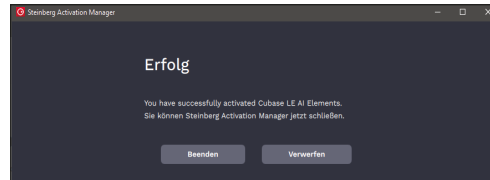
Once you have installed your Steinberg programme, you'll be prompted on first launch to log in to your customer account on the Steinberg website. You'll be automatically taken there by clicking "Register"



Your browser may launch a security message. Please allow your computer to launch the licensing software.



Then the version of the Steinberg programme installed on your computer will be activated.



This procedure is only necessary the very first time you launch the software. Afterwards, the programme will launch automatically, and you don't even have to be connected to the internet.

Further helpful links:

By the way, you can activate Cubase on three computers simultaneously (and deactivate it if desired).

Comparison of the Cubase versions:

<https://www.steinberg.net/de/cubase/com-pare-editions/>

Manuals:

<https://steinberg.help/cubase-manuals/>

Manufacturer's customer service:

<https://helpcenter.steinberg.de/hc/de/articles/206530864>

Should you encounter any problems with the validity of an activation code purchased from us, please contact our customer service:

By telephone:
+49 (0)9546-9223-476

By e-mail:
sc.cc@thomann.de