

# THOMANN ESD-SUPPORT



Freischalt-Codes: Hilfe für Kunden bei der Lizenzierung- und Installation

Seite 1 - 3 A progress bar consisting of 21 small squares. The first three squares are light gray, and the remaining 18 squares are dark gray.



Activation codes: Help for customers in licensing and installation

Page 4 - 6 A progress bar consisting of 21 small squares. The first six squares are light gray, and the remaining 15 squares are dark gray.

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# u-he

Nach dem Kauf von Download-Software bei Thomann erhalten Sie von uns per Email einen Freischalt-Code und einen Link zu der Internet-Seite, auf der Sie diesen Code einlösen können.

In der Regel ist dies die Homepage des Software-Herstellers.

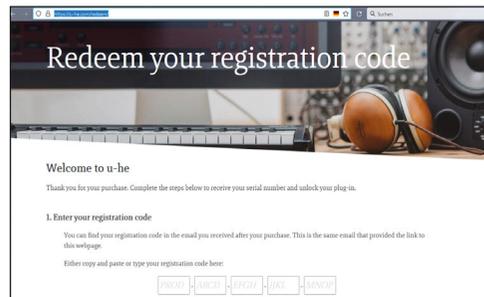
Der Download der Software läuft direkt über den Hersteller.

## Step 01

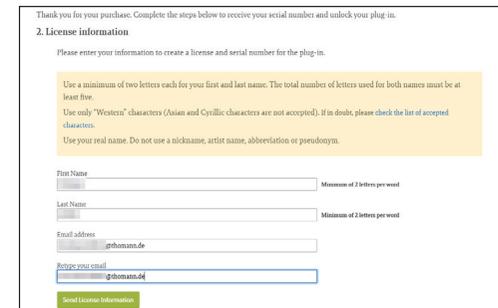
### Freischaltcode

Geben Sie bitte auf dieser Seite Ihren von Thomann erhaltenen Freischalt-Code ein:

<https://u-he.com/redeem/>

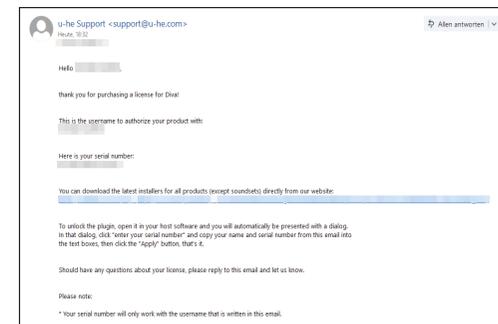


Anschließend werden Sie aufgefordert, Ihren Namen und Ihre Email-Adresse einzugeben.



The screenshot shows the 'License information' form. It includes instructions for entering the first and last name, email address, and a 'Send License Information' button. The email address 'gibomans.de' is entered in the email field.

Die endgültige Seriennummer für Ihre u-he-Software, sowie ein Link für den Download werden nun an Ihre angegebene Email-Adresse gesendet.

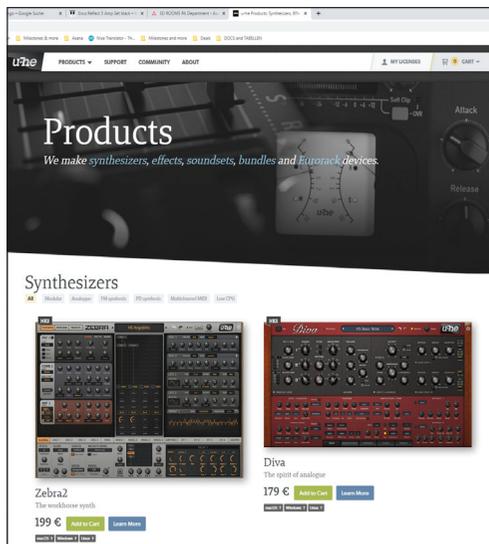


## Step 02

## Download und Installation

Sie finden den Download für Windows, Apple oder Linux direkt hier unter dem Bild und der Preisauszeichnung des von Ihnen gekauften Software-Instruments:

<https://u-he.com/products/>



Alternativ können Sie auch auf das Foto des Instruments klicken.

Auf der darauf folgenden Seite ist ebenfalls der Download-Link enthalten.

Nachdem Sie Ihre Software installiert haben, starten Sie bitte Ihr Recording-Programm (dieses muß entweder über die Schnittstelle VST oder AU verfügen).

Suchen Sie in der Liste der virtuellen Instrumente ihr neues u-he-Produkt heraus und öffnen Sie dieses.



## Step 03

## Seriennummer

Beim ersten Öffnen Ihres u-he-Software-Instruments ist ein Fenster vorgeschaltet.

Klicken Sie in diesem auf:

**„enter your serial number“**

und geben Sie anschließend den Benutzernamen und die Seriennummer aus Ihrer vom Hersteller erhaltenen Email ein.

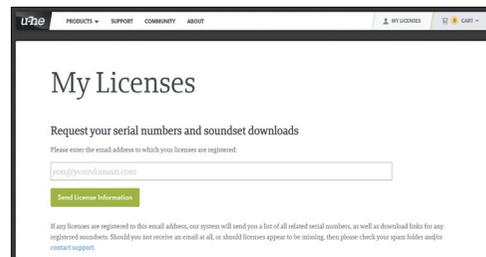


Nach der erfolgreichen Bestätigung können Sie Ihr neues Plug-in von nun an im vollen Umfang nutzen.



Sollten Sie Ihre Seriennummer(n) verlegt haben, können Sie übrigens hier erneut Ihre zuvor verwendete Email-Adresse eingeben und erhalten dann per Email noch einmal all Ihre registrierten Seriennummer:

<https://u-he.com/my-licenses/>



### weitere hilfreiche Links:

Hier erreichen Sie den Support des Herstellers direkt:

<https://u-he.com/support/#contact>

Sollten Sie Probleme mit der Gültigkeit eines von uns erhaltenen Freischalt-Code haben, wenden Sie sich bitte an unseren Kundenservice unter:

Telefonisch:  
**+49 (0)9546-9223-66**

Per Email:  
**kundenservice@thomann.de**

# u-he

After you buy downloadable software from Thomann, we'll send you an e-mail containing an activation code and a link to the web page where you can redeem this code.

Usually, this is the software manufacturer's home page.

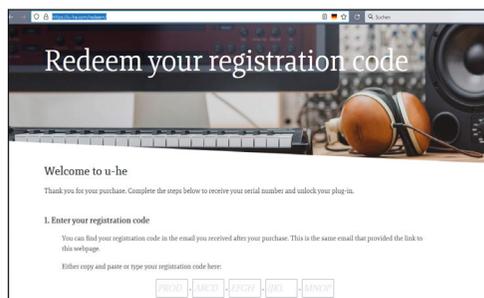
You'll download your software directly from the manufacturer.

## Step 01

### Activation code

Please enter the activation code you have received from Thomann here:

<https://u-he.com/redeem/>

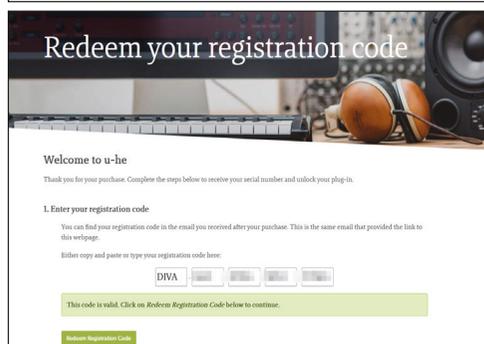


Redeem your registration code

Welcome to u-he  
Thank you for your purchase. Complete the steps below to receive your serial number and unlock your plug-in.

1. Enter your registration code  
You can find your registration code in the email you received after your purchase. This is the same email that provided the link to this webpage.  
Either copy and paste or type your registration code here:

PROUD - BUCED - EPICH - DIVE - MINDY



Redeem your registration code

Welcome to u-he  
Thank you for your purchase. Complete the steps below to receive your serial number and unlock your plug-in.

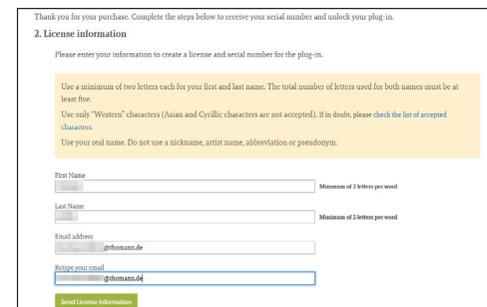
1. Enter your registration code  
You can find your registration code in the email you received after your purchase. This is the same email that provided the link to this webpage.  
Either copy and paste or type your registration code here:

DIVA

This code is valid. Click on Redeem Registration Code below to continue.

Redeem Registration Code

Then you will be asked to enter your name and your e-mail address.



Thank you for your purchase. Complete the steps below to receive your serial number and unlock your plug-in.

2. License information  
Please enter your information to create a license and serial number for the plug-in.

Use a minimum of two letters each for your first and last name. The total number of letters used for both names must be at least five.  
Use only "Western" characters (Asian and Cyrillic characters are not accepted). If in doubt, please check the list of accepted characters.  
Use your real name. Do not use a nickname, artist name, abbreviation or pseudonym.

First Name  Minimum of 2 letters per word

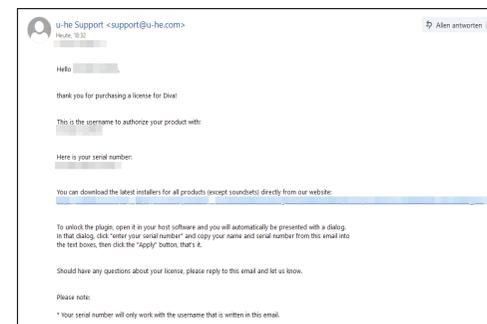
Last Name  Minimum of 2 letters per word

Email address  @thomann.de

Retype your email  @thomann.de

[Send License Information](#)

Your u-he software's final serial number will be now sent to the e-mail address you have entered, along with a download link.



u-he Support <support@u-he.com> [Allein antworten](#)

Halo,

Thank you for purchasing a license for DIVE!

This is the username to authorize your product with:

Here is your serial number:

You can download the latest installers for all products (except soundsets) directly from our website:

To unlock the plugin, open it in your host software and you will automatically be presented with a dialog. In that dialog, click "enter your serial number" and copy your name and serial number from this email into the text boxes, then click the "Apply" button, that's it.

Should have any questions about your license, please reply to this email and let us know.

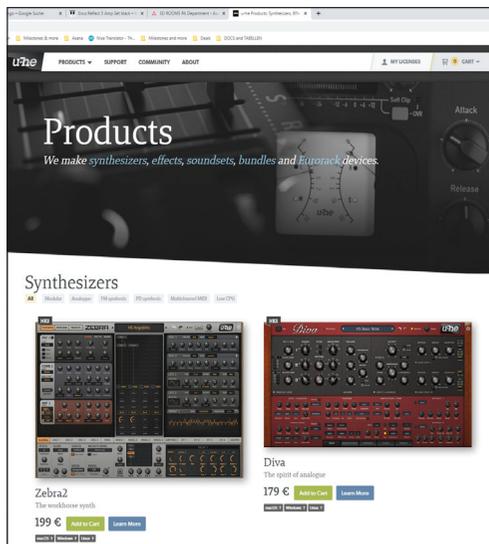
Please note:  
\* Your serial number will only work with the username that is written in this email.

## Step 02

**Download and Installation**

You'll find the download link for Windows, Apple and Linux directly below the picture and price of the software instrument you have purchased.

<https://u-he.com/products/>



Alternatively, you can also click on the photo of the instrument.

There's also a download link on the following page.

Once you have installed your software, please launch your recording programme (which must feature either a VST or AU interface).

Select your new u-he product from the list of virtual instruments and open it.



## Step 03

**Serial number**

On first launching your u-he software instrument, a pop-up window will appear.

In this window, click on:

**„enter your serial number“**

And then put in your user name and the serial number from the manufacturer's e-mail.

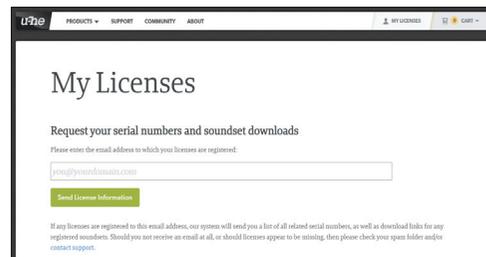


Once you have successfully confirmed your instrument, you can use it and all its features



Should you have mislaid your serial number, you can re-enter your previously indicated e-mail address here and will then receive all your registered serial numbers by e-mail once more.

<https://u-he.com/my-licenses/>



### Further helpful links:

And here you can contact the manufacturer's support directly:

<https://u-he.com/support/#contact>

Should you encounter any problems with the validity of an activation code purchased from us, please contact our customer service:

By telephone:  
**+49 (0)9546-9223-476**

By e-mail:  
**sc.cc@thomann.de**